QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter EASTERN CAPE

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS	1 1190117	,			
Programme 1: Administration					
Percentage of Hospitals with broadband access	51.0%	17.0%	0%	26.0%	0%
Percentage of fixed PHC facilities with broadband access	49.0%	25.0%	0%	25.0%	0%
Programme 2: District Health Services					
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	10.0%	25.0%	0%	25.0%	0%
Client Satisfaction Survey Rate (PHC)	75.0%	6.5%	6.5%	32.4%	45.5%
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	8	-	-	-	-
PHC utilisation rate	2.8	2.8	2.8	2.8	2.8
Complaints resolution rate (PHC)	94.0%	80.0%	82.8%	80.0%	86.7%
Complaint resolution within 25 working days rate (PHC)	99.0%	80.0%	120.8%	80.0%	97.8%
District Hospitals					
National Core Standards self assessment rate (District Hospitals)	91.0%	25.0%	6.1%	25.0%	34.8%
Quality improvement plan after self assessment rate (District Hospitals)	100.0%	-	0%	50.0%	0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	12.0%	25.0%	12.5%	25.0%	0%
Client Satisfaction Survey Rate (District Hospitals)	91.0%	50.0%	4.5%	50.0%	30.3%
Average Length of Stay (District Hospitals)	490.0%	490.0%	5.0 days	490.0%	5.1 day
Inpatient Bed Utilisation Rate (District Hospitals)	65.0%	65.0%	35.9%	65.0%	59.0%
Expenditure per PDE (District Hospitals)	R 2 382	R 2 382	R 2 443	R 2 382	R 2 277 94.6%
Complaints resolution rate (District Hospitals)	80.0% 80.0%	80.0% 80.0%	94.1% 97.0%	80.0% 80.0%	
Complaint Resolution within 25 working days rate (District Hospitals) HIV and AIDS, STI and TB (HAST)	60.0%	60.0%	97.0%	60.0%	100.4%
Adults remaining on ART – Total	473 089	390 089	349 030	418 187	350 32
Total Children (under 15 years) remaining on ART – Total	24 786	21 736	19 647	22 754	18 97
TB/HIV co-infected client on ART rate	90.0%	90.0%	96.6%	90.0%	94.8%
Client tested for HIV (incl ANC)	1453 837	363 459	446 426	363 459	528 939
TB symptom 5yrs and older screened rate	70.0%	70.0%	27.2%	70.0%	33.0%
Male condom distribution Coverage	50	50	56	50	6
Medical male circumcision performed - Total	63 556	15 352	2 898	11 425	2 87
TB client treatment success rate	83.0%	83.0%	82.6%	83.0%	83.3%
TB client lost to follow up rate	7.2%	7.2%	7.8%	7.2%	7.3%
Maternal, Child and Women's Health and Nutrition (MCWH&N)				1	
Antenatal 1st visit before 20 weeks rate	65.0%	65.0%	62.8%	65.0%	64.6%
Mother postnatal visit within 6 days rate	60.0%	60.0%	59.0%	60.0%	59.6%
Infant 1st PCR test positive around 10 weeks rate	1.4%	1.4%	1.5%	1.4%	1.0%
Immunisation under 1 year coverage (annualised)	85.0%	82.0%	77.5%	82.0%	74.0%
Measles 2nd dose coverage (annualised)	85.0%	85.0%	84.4%	85.0%	87.7%
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	0.5%	0.5%	0%	0.5%	0%
Child under 5 years diarrhoea case fatality rate	5.0%	5.0%	3.1%	5.0%	4.2%
Child under 5 years pneumonia case fatality rate	3.8%	3.8%	2.4%	3.8%	3.2%
Child under 5 years severe acute malnutrition case fatality rate	8.0%	10.0%	11.0%	9.5%	11.7%
School Grade 1 screening coverage (annualised)	10.0%	5.0%	14.5%	7.0%	6.6%
School Grade 8 screening coverage (annualised)	10.0%	5.0%	11.5%	7.0%	4.5%
Couple year protection rate (annualised)	55.0%	-	0%	-	09
Cervical cancer screening coverage (annualised)	60.0%	25.0%	57.5%	25.0%	63.1%
Vitamin A 12-59 months coverage (annualised)	61.0%	61.0%	63.7%	61.0%	62.0%
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	50.0%	25.0%	24.2%	25.0%	33.1%
Disease Prevention and Control				000.5	
Clients screened for hypertension	800 000	200 000	825 870	200 000	890 69
Clients screened for diabetes	800 000	200 000	717 515	200 000	817 90
Client screened for Mental Health	160 000	40 000	165 844	40 000	235 21
Cataract Surgery Rate annualised	-	-	-	-	-
Malaria case fatality rate	-	-	0%	-	09
Programme 3: Emergency Medical Services (EMS)	00.007	00.007	40.707	00.001	00.00
EMS P1 urban response under 15 minutes rate	68.0%	68.0%	43.7%	68.0%	38.29
EMS P1 rural response under 40 minutes rate	68.0%	68.0%	62.2%	68.0%	53.3%
EMS inter-facility transfer rate	70.0%	70.0%	34.2%	70.0%	35.29

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter EASTERN CAPE Sector: Health

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS	FIGHT (AFF)	ı	l	1	
Programme 4: Provincial Hospital Services					
Regional Hospitals					
National Core Standards self assessment rate (Regional Hospitals)	80.0%	25.0%	0%	25.0%	100.09
Quality improvement plan after self assessment rate (Regional Hospitals)	100.0%	25.0%	0%	25.0%	100.09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	75.0%		0%	25.0%	09
Patient Satisfaction Survey Rate (Regional Hospitals)	80.0%	25.0%	0%	25.0%	09
Average Length of Stay (Regional Hospitals)	4.6 days	4.6 days	5.8 days		5.6 da
Inpatient Bed Utilisation Rate (Regional Hospitals)	75.0%	75.0%	67.3%	75.0%	66.69
Expenditure per PDE (Regional Hospitals)	R 2 243	R 2 243	R 1 740	R 2 243	R 1 29
Complaints resolution rate (Regional Hospitals)	80.0%	80.0%	94.3%	80.0%	90.89
Complaint Resolution within 25 working days rate (Regional Hospitals)	80.0%	80.0%	94.6%	80.0%	100.09
Specialised Hospitals	60.076	60.076	94.076	00.076	100.0
National Core Standards self assessment rate (Specialised Hospitals)	100.0%	36.0%	50.0%	27.0%	70.09
Quality improvement plan after self assessment rate (Specialised Hospitals)	100.0%	36.0%	100.0%	27.0%	100.09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Spec		20.0%	60.0%	40.0%	57.19
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0% 80.0%	36.0%	0%	27.0% 80.0%	70.09 95.09
Complaints resolution rate (Specialised Hospitals)		80.0%	100.0%		
Complaint Resolution within 25 working days rate (Specialised Hospitals)	100.0%	100.0%	100.0%	100.0%	94.79
Programme 5: Central Hospital Services (C&THS)					
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	80.0%	100.0%	50.0%		09
Quality improvement plan after self assessment rate (Tertiary Hospitals)	80.0%	-	0%	100.0%	09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	50.0%	-	0%	-	09
Patient Satisfaction Survey Rate (Tertiary Hospitals)	80.0%	80.0%	0%	80.0%	09
Average Length of Stay (Tertiary Hospitals)	5.5 days	5.5 days	5.7 days		5.9 da
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	75.0%	75.0%	112.8%	75.0%	77.79
Expenditure per PDE (Tertiary Hospitals)	R 2 843	R 2 843	R 4 413	R 2 843	R 4 69
Complaints resolution rate (Tertiary Hospitals)	90.0%	90.0%	100.0%	90.0%	85.79
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	80.0%	80.0%	96.7%	80.0%	100.09
Provincial Central Hospitals Services					
National Core Standards self assessment rate (Central Hospitals)	100.0%	100.0%	0%	100.0%	100.09
Quality improvement plan after self assessment rate (Central Hospitals)	100.0%	100.0%	0%	100.0%	100.09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	50.0%	80.0%	0%	80.0%	09
Patient Satisfaction Survey Rate (Central Hospitals)	80.0%	80.0%	0%	80.0%	09
Average Length of Stay (Central Hospitals)	5.5 days	5.5 days	11.0 days	5.5 days	11.9 da
Inpatient Bed Utilisation Rate (Central Hospitals)	75.0%	75.0%	84.3%	75.0%	91.29
Expenditure per PDE (Central Hospitals)	R 2 843	R 3 266	R 4 539	R 3 266	R 4 37
Complaints resolution rate (Central Hospitals)	85.0%	85.0%	99.1%	85.0%	100.09
Complaint Resolution within 25 working days rate (Central Hospitals)	80.0%	80.0%	100.0%	80.0%	100.09
Information submitted by: Dr T. Mbengashe. Head of Department: Health Fastern Cape: Tel: (040) 608 1114	Mc N T M Mbine Mthe	embu Director General: (Office of the Bromier En		

Information submitted by: Dr T. Mbengashe Head of Department: Health Eastern Cape: Tel: (040) 608 1114

Ms N.T.M. Mbina-Mthembu Director General: Office of the Premier Eastern Cape

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter FREE STATE

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS			•		
Programme 1: Administration					
Percentage of Hospitals with broadband access	25.0%	_	0%	_	0%
Percentage of fixed PHC facilities with broadband access	14.0%	_	0%	_	0%
Programme 2: District Health Services					
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	65.0%	17.0%	27.0%	33.0%	29.0%
Client Satisfaction Survey Rate (PHC)	85.0%	16.0%	17.7%	34.0%	18.29
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	5	5	5	-	
PHC utilisation rate	3.2	3.2	2.3	3.2	2.
Complaints resolution rate (PHC)	85.0%	85.0%	79.9%	85.0%	85.09
Complaint resolution within 25 working days rate (PHC)	85.0%	85.0%	99.0%	85.0%	93.29
District Hospitals					
National Core Standards self assessment rate (District Hospitals)	100.0%	25.0%	16.7%	25.0%	25.0%
Quality improvement plan after self assessment rate (District Hospitals)	100.0%	100.0%	100.0%	100.0%	33.39
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	-	-	0%	-	09
Client Satisfaction Survey Rate (District Hospitals)	100.0%	25.0%	83.3%	25.0%	79.29
Average Length of Stay (District Hospitals)	300.0%	300.0%	3.4 days		3.4 da
Inpatient Bed Utilisation Rate (District Hospitals)	75.0%	75.0%	60.2%	75.0%	62.49
Expenditure per PDE (District Hospitals)	R 2 300	R 2 300	R 2 408	R 2 300	R 2 49
Complaints resolution rate (District Hospitals)	85.0%	85.0%	86.7%	85.0%	75.89
Complaint Resolution within 25 working days rate (District Hospitals)	85.0%	85.0%	97.6%	85.0%	100.09
HIV and AIDS, STI and TB (HAST)	007.050	400.070	400.000	000 500	400.00
Adults remaining on ART – Total	237 953	193 876	193 260	208 568	193 92
Total Children (under 15 years) remaining on ART – Total TB/HIV co-infected client on ART rate	12 878 85.0%	12 216 85.0%	9 868 90.3%	12 436 85.0%	9 96 86.2%
Client tested for HIV (incl ANC)	652 059	163 015	161 344	163 015	179 04
TB symptom 5yrs and older screened rate	70.0%	70.0%	65.0%	70.0%	67.19
Male condom distribution Coverage	50	50	40	50	3
Medical male circumcision performed - Total	40 997	8 199	13 697	12 299	13 66
TB client treatment success rate	85.0%	85.0%	84.3%	85.0%	80.59
TB client lost to follow up rate	5.0%	5.0%	4.9%	5.0%	5.69
Maternal, Child and Women's Health and Nutrition (MCWH&N)	0.070	0.070	4.570	0.070	0.07
Antenatal 1st visit before 20 weeks rate	65.0%	65.0%	65.7%	65.0%	67.09
Mother postnatal visit within 6 days rate	85.0%	85.0%	71.2%	85.0%	75.49
Infant 1st PCR test positive around 10 weeks rate	<2%	<2%	1.3%	<2%	1.49
Immunisation under 1 year coverage (annualised)	95.0%	95.0%	76.2%	95.0%	70.39
Measles 2nd dose coverage (annualised)	87.0%	87.0%	101.1%	87.0%	106.79
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	5.5%	5.5%	13.3%	5.5%	11.39
Child under 5 years diarrhoea case fatality rate	<3%	<3%	6.9%	<3%	1.59
Child under 5 years pneumonia case fatality rate	<3%	<3%	2.5%	<3%	4.19
Child under 5 years severe acute malnutrition case fatality rate	11.0%	11.0%	12.1%	11.0%	8.89
School Grade 1 screening coverage (annualised)	50.0%	50.0%	61.5%	50.0%	9.69
School Grade 8 screening coverage (annualised)	45.0%	45.0%	26.7%	45.0%	20.29
Couple year protection rate (annualised)	60.0%	60.0%	47.0%	60.0%	46.19
Cervical cancer screening coverage (annualised)	60.0%	60.0%	54.7%	60.0%	61.19
Vitamin A 12-59 months coverage (annualised)	65.0%	65.0%	45.3%	65.0%	46.69
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	87.0%	87.0%	37.4%	87.0%	46.99
Disease Prevention and Control					
Clients screened for hypertension	700 000	175 000	325 326	175 000	369 63
Clients screened for diabetes	700 000	175 000	228 955	175 000	295 93
Client screened for Mental Health	632 558	158 139	357 713	158 139	436 25
Cataract Surgery Rate annualised	1 500.0	1 500.0	735.3	1 500.0	1 618
Malaria case fatality rate	-	-	0%	-	0
Programme 3: Emergency Medical Services (EMS)	1				
EMS P1 urban response under 15 minutes rate	55.0%	55.0%	53.9%	55.0%	57.2
EMS P1 rural response under 40 minutes rate	71.0%	71.0%	72.6%	71.0%	72.89
EMS inter-facility transfer rate	10.0%	10.0%	26.0%	10.0%	24.6

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter FREE STATE Sector: Health

rogramme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS			•	•	
Programme 4: Provincial Hospital Services					
Regional Hospitals					
National Core Standards self assessment rate (Regional Hospitals)	100.0%	25.0%	0%	25.0%	25.0%
Quality improvement plan after self assessment rate (Regional Hospitals)	100.0%	100.0%	0%	100.0%	100.0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	-	-	0%	-	0%
(Regional Hospitals)					
Patient Satisfaction Survey Rate (Regional Hospitals)	100.0%	100.0%	100.0%	100.0%	100.0%
Average Length of Stay (Regional Hospitals)	5.0 days	5.0 days	5.3 days	5.0 days	5.3 day
Inpatient Bed Utilisation Rate (Regional Hospitals)	75.0%	75.0%	59.6%	75.0%	56.2%
Expenditure per PDE (Regional Hospitals)	R 2 600	R 2 600	R 2 655	R 2 600	R 3 12
Complaints resolution rate (Regional Hospitals)	85.0%	85.0%	92.9%	85.0%	82.0%
Complaint Resolution within 25 working days rate (Regional Hospitals)	85.0%	85.0%	100.0%	85.0%	100.0%
Specialised Hospitals					
National Core Standards self assessment rate (Specialised Hospitals)	100.0%	-	100.0%	-	0%
Quality improvement plan after self assessment rate (Specialised Hospitals)	100.0%	-	100.0%	-	0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Spec		-	0%	-	0%
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0%	100.0%	100.0%	100.0%	100.0%
Complaints resolution rate (Specialised Hospitals)	85.0%	85.0%	100.0%	85.0%	100.0%
Complaint Resolution within 25 working days rate (Specialised Hospitals)	85.0%	85.0%	100.0%	85.0%	100.0%
Programme 5: Central Hospital Services (C&THS)					
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	100.0%	-	0%	-	0%
Quality improvement plan after self assessment rate (Tertiary Hospitals)	100.0%	-	0%	-	0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	-	-	0%	-	0%
(Tertiary Hospitals)	400.00/	400.00/	400.00/	400.00/	400.000
Patient Satisfaction Survey Rate (Tertiary Hospitals)	100.0%	100.0%	100.0%	100.0%	100.0%
Average Length of Stay (Tertiary Hospitals)	7.5 days	7.5 days	5.8 days		5.6 day
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	80.0% R 3 000	80.0% R 3 000	78.6% R 2 993	80.0% R 3 000	78.3% R 3 759
Expenditure per PDE (Tertiary Hospitals) Complaints resolution rate (Tertiary Hospitals)	85.0%	85.0%	66.7%	85.0%	50.0%
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	85.0%	85.0%	100.0%	85.0%	100.0%
Provincial Central Hospitals Services	03.078	03.078	100.078	00.076	100.07
National Core Standards self assessment rate (Central Hospitals)	100.0%	_	0%	100.0%	100.0%
Quality improvement plan after self assessment rate (Central Hospitals)	100.0%	1	0%	100.0%	100.09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.076		0%	100.070	09
(Central Hospitals)	1	1	078	_	
Patient Satisfaction Survey Rate (Central Hospitals)	100.0%	100.0%	100.0%	100.0%	100.0%
Average Length of Stay (Central Hospitals)	7.5 days		7.9 days		8.0 day
Inpatient Bed Utilisation Rate (Central Hospitals)	78.0%	78.0%	70.6%	78.0%	67.2%
Expenditure per PDE (Central Hospitals)	R 5 500	R 5 500	R 5 511	R 5 500	R 7 62
Complaints resolution rate (Central Hospitals)	85.0%	85.0%	100.0%	85.0%	100.0%
Complaint Resolution within 25 working days rate (Central Hospitals)	85.0%	85.0%	100.0%	85.0%	100.09
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Information submitted by: Dr. D. Motau Head of Department: Health Free State: Tel: (051) 408 1107	Mr. K. Ralikontsane Di				

Information submitted by: Dr. D. Motau Head of Department: Health Free State: Tel: (051) 408 1107

Mr. K. Ralikontsane Director General: Office of the Premier Free State

Q	UARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter
G	AUTENG
s	ector: Health

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	,			
Programme 1: Administration					
Percentage of Hospitals with broadband access	100%(36/36)	100.0%	97.1%	100.0%	97.19
Percentage of fixed PHC facilities with broadband access	27%(100/372)	27%(100)	20.2%	27%(100)	39.29
Programme 2: District Health Services	,			,	
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	100%372/272	100.0%	64.2%	100.0%	64.29
Client Satisfaction Survey Rate (PHC)	100%372/372	100.0%	0%	100.0%	1.39
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	5 of 5	5	5	5	
PHC utilisation rate	2.8	2.8	1.6	2.8	1
Complaints resolution rate (PHC)	95.0%	95.0%	88.1%	95.0%	89.09
Complaint resolution within 25 working days rate (PHC)	82.0%	82.0%	97.3%	82.0%	97.2
District Hospitals					
National Core Standards self assessment rate (District Hospitals)	100%(11 of 11)	100%(11 of 11)	9.1%	100.0%	72.79
Quality improvement plan after self assessment rate (District Hospitals)	85%(9 of 11)	85%(9 of 11)	9.1%	85%(9 of 11)	0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	20%(2 of 11)	20%(2 of 11)	0%	20%(2 of 11)	0
Client Satisfaction Survey Rate (District Hospitals)	100.0%	100%(11 of 11)	0%	100.0%	100.0
Average Length of Stay (District Hospitals)	450.0%	-	4.5 days	450.0%	4.4 da
Inpatient Bed Utilisation Rate (District Hospitals)	80.0%	-	69.0%	80.0%	70.1
Expenditure per PDE (District Hospitals)	R 2650	R 2650	R 2 960	R 2650	R 2 9
Complaints resolution rate (District Hospitals)	85.0%	85.0%	81.5%	85.0%	86.2
Complaint Resolution within 25 working days rate (District Hospitals)	85.0%	85.0%	99.2%	85.0%	98.8
HIV and AIDS, STI and TB (HAST)					
Adults remaining on ART – Total	829 643	767 419	730 757	788 160	723 4
Total Children (under 15 years) remaining on ART – Total	38 521	32 150	28 170	34 274	27 6
TB/HIV co-infected client on ART rate	85.0%	21.0%	91.3%	42.0%	76.2
Client tested for HIV (incl ANC)	3592 943	2488 165	692 498	2856 424	762 6
TB symptom 5yrs and older screened rate	5M	1.5 M	60.9%	3M	63.7
Male condom distribution Coverage	210960 993	52740 248	33	105480 497	34
Medical male circumcision performed - Total	209 190	72 297	45 270	144 594	31 8:
TB client treatment success rate	90.0%	90.0%	88.1%	90.0%	86.8
TB client lost to follow up rate	5.1%	5.1%	4.9%	5.1%	5.8
Maternal, Child and Women's Health and Nutrition (MCWH&N)	00.00/	00.00/	F7 F0/	00.00/	50.4
Antenatal 1st visit before 20 weeks rate	60.0%	60.0%	57.5% 82.2%	60.0%	59.1
Mother postnatal visit within 6 days rate	90.0% <1.5%	90.0% <1.5%	82.2% 2.7%	90.0% <1.5%	86.5 1.8
Infant 1st PCR test positive around 10 weeks rate	92.0%	92.0%	93.3%	92.0%	96.3
Immunisation under 1 year coverage (annualised)	95.0%			92.0%	124.0
Measles 2nd dose coverage (annualised)	95.0%	95.0% <10%	98.7% 0.5%	95.0% <10%	
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	2.5%	2.5%	2.4%	2.5%	- 32.1 1.2
Child under 5 years diarrhoea case fatality rate Child under 5 years pneumonia case fatality rate	2.5% <2%	2.5% <2%	0.7%	2.5% <2%	1.2
Child under 5 years severe acute malnutrition case fatality rate	<10%	<10%	7.5%	<10%	6.9
	40.0%	20.0%	57.0%	25.0%	28.0
School Grade 1 screening coverage (annualised) School Grade 8 screening coverage (annualised)	40.0% 15.0%	20.0% 5.0%	45.0%	25.0% 7.0%	28.0 21.1
Couple year protection rate (annualised)	60.0%	60.0%	38.3%	60.0%	39.0
Cervical cancer screening coverage (annualised)	60.0%	60.0%	44.6%	60.0%	52.9
Vitamin A 12-59 months coverage (annualised)	60.0%	60.0%	63.6%	60.0%	61.7
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	60.0%	60.0%	36.0%	60.0%	44.0
Disease Prevention and Control	00.078	00.078	30.078	00.078	44.0
Clients screened for hypertension	474 000	119 500	1989 489	239 000	2291 8
Clients screened for diabetes	400 000	100 000	1387 416	200 000	1719 8
Client screened for Mental Health	1	100 000	800 079	200 000	1132 6
Cataract Surgery Rate annualised	1300/Mil	1500/Mil	-	1500/Mil	11320
Malaria case fatality rate	1.7%	1300/19111	1.8%	1300/19111	1.3
Programme 3: Emergency Medical Services (EMS)	1.776	Ī	1.070	=-	1.5
EMS P1 urban response under 15 minutes rate	99%(19822/19962	99.0%	59.3%	99.0%	56.5
EMS P1 urbal response under 40 minutes rate	100%(304/304)	100.0%	92.9%	100.0%	93.8
EMS inter-facility transfer rate	. 55 /5(554)	10.5%	31.2%	11.0%	29.3
Enter mor money maneral falls	13%(110342/7996	10.576	31.270	11.070	25.5
	83				

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter GAUTENG

JARTERLY OUTPUTS ogramme 4: Provincial Hospital Services Regional Hospitals National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals)	100%(9/9) 40%(3/9) 33%(3/9)	100.0% 40.0% 33.0%	22.2% 0%	400.00/	
Regional Hospitals National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals)	40%(3/9) 33%(3/9)	40.0%		400.00/	
National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals)	40%(3/9) 33%(3/9)	40.0%		400.00/	
Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals)	40%(3/9) 33%(3/9)	40.0%		400.00/	
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals)	33%(3/9)		00/	100.0%	55.69
Patient Satisfaction Survey Rate (Regional Hospitals)		33 0%	U%	40.0%	0'
		33.078	0%	33.0%	0'
	100%(9/9)	100.0%	0%	100.0%	100.0
Average Length of Stay (Regional Hospitals)	4.9 days	4.9 days	5.0 days	4.9 days	5.2 da
Inpatient Bed Utilisation Rate (Regional Hospitals)	82%(300/400)	82.0%	81.2%	82.0%	85.6
Expenditure per PDE (Regional Hospitals)	R 3000	R 3000	R 2 653	R 3000	R 2 2
Complaints resolution rate (Regional Hospitals)	88.0%	88.0%	93.7%	88.0%	99.4
Complaint Resolution within 25 working days rate (Regional Hospitals)	82.0%	82.0%	99.0%	82.0%	100.0
Specialised Hospitals					
National Core Standards self assessment rate (Specialised Hospitals)	100%(9/9)	100%(9/9)	0%	100.0%	0
Quality improvement plan after self assessment rate (Specialised Hospitals)	40%(3/9)	40.0%	0%	40.0%	C
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Spec	41%(3/9)	41.0%	0%	41.0%	(
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0%	100.0%	0%	100.0%	100.0
Complaints resolution rate (Specialised Hospitals)	88.0%	88.0%	78.3%	88.0%	100.0
Complaint Resolution within 25 working days rate (Specialised Hospitals)	82.0%	82.0%	100.0%	82.0%	91.7
ogramme 5: Central Hospital Services (C&THS)					
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	100%(3/3)	100.0%	33.3%	100.0%	33.3
Quality improvement plan after self assessment rate (Tertiary Hospitals)	100%(3/3)	100.0%	0%	100.0%	33.3
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100%(3/3)	100.0%	0%	100.0%	C
Patient Satisfaction Survey Rate (Tertiary Hospitals)	100%(3/3)	100.0%	0%	100.0%	100.0
Average Length of Stay (Tertiary Hospitals)	5.5 days	5.5 days	6.2 days	5.5 days	6.1 da
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	82.0%	82.0%	86.0%	82.0%	87.4
Expenditure per PDE (Tertiary Hospitals)	R 2760	R 2760	R 3 027	R 2760	R 3 0
Complaints resolution rate (Tertiary Hospitals)	95.0%	95.0%	84.7%	95.0%	86.5
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	80.0%	80.0%	95.7%	80.0%	98.4
Provincial Central Hospitals Services					
National Core Standards self assessment rate (Central Hospitals)	100%(4/4)	100.0%	50.0%	100.0%	50.0
Quality improvement plan after self assessment rate (Central Hospitals)	100%(4/4)	100.0%	0%	100.0%	25.0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100%(4/4)	100.0%	0%	100.0%	C
Patient Satisfaction Survey Rate (Central Hospitals)	100%(4/4)	100.0%	0%	100.0%	100.0
Average Length of Stay (Central Hospitals)	5.6 days	5.6 days	8.0 days	5.6 days	8.0 da
Inpatient Bed Utilisation Rate (Central Hospitals)	78.0%	78.0%	78.5%	78.0%	81.4
Expenditure per PDE (Central Hospitals)	R 3 500	R 3 500	R 4 474	R 3 500	R 4 0
Complaints resolution rate (Central Hospitals)	80.0%	80.0%	83.7%	80.0%	78.8
Complaint Resolution within 25 working days rate (Central Hospitals)	90.0%	90.0%	97.9%	90.0%	95.3

Information submitted by: Dr T.E. Silibane Head of Department: Health Gauteng: Tel (011) 355 3857

Ms. P. Baleni Director General: Office of the Premier Gauteng

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter KWAZULU-NATAL Sector: Health

Sector: Health	Townst fr	1at Ouarte	1at Ouarte	2md Ougsto-	2nd Ouest
Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS	, ,				
Programme 1: Administration					
Percentage of Hospitals with broadband access	50.0%	45.0%	47.1%	46.0%	47.1%
Percentage of fixed PHC facilities with broadband access	50.0%	45.0%	4.7%	47.0%	19.7%
Programme 2: District Health Services					
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	40.0%	15.0%	24.6%	20.0%	40.4%
Client Satisfaction Survey Rate (PHC)	100.0%	25.0%	38.5%	50.0%	32.0%
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	2	-	-	-	-
PHC utilisation rate	3.0	3.0	2.8	3.0	2.7
Complaints resolution rate (PHC)	85.0%	80.0%	84.9%	80.0%	86.2%
Complaint resolution within 25 working days rate (PHC)	95.0%	94.5%	94.7%	95.0%	92.7%
District Hospitals					
National Core Standards self assessment rate (District Hospitals)	100.0%	25.0%	42.1%	50.0%	21.1%
Quality improvement plan after self assessment rate (District Hospitals)	100.0%	25.0%	56.3%	50.0%	75.0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	21.0%	5.0%	25.0%	10.0%	0%
Client Satisfaction Survey Rate (District Hospitals)	100.0%	25.0%	73.7%	50.0%	52.6%
Average Length of Stay (District Hospitals)	600.0% 65.8%	630.0% 63.0%	5.5 days 58.4%	620.0% 64.0%	5.6 day 60.4%
Inpatient Bed Utilisation Rate (District Hospitals)					
Expenditure per PDE (District Hospitals) Complaints resolution rate (District Hospitals)	R 1 947 80.0%	R 2 000 75.0%	R 2 229 86.5%	R 1 967 77.0%	R 2 215 73.2%
Complaint Resolution within 25 working days rate (District Hospitals)	95.0%	92.0%	92.1%	93.0%	93.9%
HIV and AIDS, STI and TB (HAST)	93.076	92.076	92.170	93.076	93.970
Adults remaining on ART – Total	1205 438	1027 525	1025 723	1086 829	1036 536
Total Children (under 15 years) remaining on ART – Total	68 286	60 153	53 668	62 864	53 717
TB/HIV co-infected client on ART rate	90.0%	85.0%	86.3%	87.0%	88.5%
Client tested for HIV (incl ANC)	2659 268	664 817	690 985	1329 634	761 220
TB symptom 5yrs and older screened rate	35.0%	9.0%	69.3%	18.0%	74.4%
Male condom distribution Coverage	62	50	49	54	54
Medical male circumcision performed - Total	793 528	652 814	33 850	699 718	34 581
TB client treatment success rate	86.0%	86.0%	86.3%	86.0%	88.6%
TB client lost to follow up rate	3.4%	3.8%	4.0%	3.6%	3.7%
Maternal, Child and Women's Health and Nutrition (MCWH&N)					
Antenatal 1st visit before 20 weeks rate	62.6%	62.0%	67.2%	62.3%	70.0%
Mother postnatal visit within 6 days rate	82.0%	73.0%	62.3%	76.0%	65.3%
Infant 1st PCR test positive around 10 weeks rate	<1%	<1%	1.6%	<1%	1.4%
Immunisation under 1 year coverage (annualised)	92.0%	90.0%	80.8%	90.1%	85.6%
Measles 2nd dose coverage (annualised)	90.0%	88.5%	97.9%	89.0%	102.6%
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	6.0%	7.1%	- 32.2%	6.8%	- 14.2%
Child under 5 years diarrhoea case fatality rate	2.8%	2.9%	2.2%	2.9%	1.7%
Child under 5 years pneumonia case fatality rate	3.0%	3.2%	2.1%	3.1%	2.3%
Child under 5 years severe acute malnutrition case fatality rate	8.0%	8.7%	6.2%	8.4%	9.3%
School Grade 1 screening coverage (annualised)	25.0%	6.5%	55.1%	13.0%	13.5%
School Grade 8 screening coverage (annualised)	20.0%	5.0%	40.0%	10.0%	6.5%
Couple year protection rate (annualised)	60.0%	50.0%	49.5%	53.0%	52.9%
Cervical cancer screening coverage (annualised)	75.0%	73.4%	75.5%	74.0%	89.7%
Vitamin A 12-59 months coverage (annualised)	65.0%	65.0%	64.3%	65.0%	63.2%
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	55.0%	52.0%	54.2%	53.0%	54.1%
Disease Prevention and Control Clients screened for hypertension	7980 052	1995 013	2480 126	3990 026	2617 274
Clients screened for hypertension Clients screened for diabetes	5127 276	1281 819	2305 898	2563 638	2529 186
Clients screened for Mental Health	100 000	25 000	1162 508	50 000	1465 238
Cataract Surgery Rate annualised	1154/1mil	683/1mil	510.6	809/1mil	402.7
Malaria case fatality rate	<0.5%	<0.5%	2.1%	<0.5%	402.7
Programme 3: Emergency Medical Services (EMS)	V0.576	V0.576	2.170	QU.076	0 //
EMS P1 urban response under 15 minutes rate	6.0%	5.0%	4.4%	5.0%	4.5%
EMS P1 rural response under 40 minutes rate	34.0%	33.0%	34.4%	33.0%	35.1%
EMS inter-facility transfer rate	40.0%	41.0%	31.0%	40.0%	31.6%

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter KWAZULU-NATAL Sector: Health

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS					
Programme 4: Provincial Hospital Services					
Regional Hospitals					
National Core Standards self assessment rate (Regional Hospitals)	100.0%	25.0%	76.9%	50.0%	7.7
Quality improvement plan after self assessment rate (Regional Hospitals)	100.0%	25.0%	50.0%	50.0%	100.0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	25.0%	-	30.0%	-	C
Patient Satisfaction Survey Rate (Regional Hospitals)	100.0%	25.0%	76.9%	50.0%	53.8
Average Length of Stay (Regional Hospitals)	6.5 days	6.3 days	6.1 days	6.3 days	6.4 da
Inpatient Bed Utilisation Rate (Regional Hospitals)	70.5%	67.6%	73.9%	68.0%	69.9
Expenditure per PDE (Regional Hospitals)	R 2 822	R 2 822	R 3 031	R 2 822	R 3 1
Complaints resolution rate (Regional Hospitals)	86.0%	83.0%	75.1%	83.5%	67.8
Complaint Resolution within 25 working days rate (Regional Hospitals)	97.5%	97.2%	97.9%	97.3%	94.5
Specialised Hospitals					
National Core Standards self assessment rate (Specialised Hospitals)	100.0%	25.0%	36.8%	50.0%	21.1
Quality improvement plan after self assessment rate (Specialised Hospitals)	100.0%	25.0%	14.3%	50.0%	50.0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Spe	22.0%	-	0%	-	(
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0%	25.0%	47.4%	50.0%	21.1
Complaints resolution rate (Specialised Hospitals)	83.2%	82.0%	46.8%	82.5%	43.1
Complaint Resolution within 25 working days rate (Specialised Hospitals)	94.4%	94.4%	82.4%	94.4%	94.3
Programme 5: Central Hospital Services (C&THS)					
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	100.0%	-	33.3%	-	33.3
Quality improvement plan after self assessment rate (Tertiary Hospitals)	100.0%	-	0%	-	(
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	33.0%	-	0%	-	Ċ
Patient Satisfaction Survey Rate (Tertiary Hospitals)	100.0%	-	100.0%	-	66.7
Average Length of Stay (Tertiary Hospitals)	7.7 days	7.7 days	8.0 days	7.7 days	7.8 d
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	78.9%	77.0%	76.7%	77.5%	77.2
Expenditure per PDE (Tertiary Hospitals)	R 2 894	R 2 894	R 3 203	R 2 894	R 3 4
Complaints resolution rate (Tertiary Hospitals)	85.0%	84.0%	66.0%	84.5%	80.6
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	100.0%	100.0%	93.9%	100.0%	100.0
Provincial Central Hospitals Services					
National Core Standards self assessment rate (Central Hospitals)	100.0%	_	100.0%	-	100.0
Quality improvement plan after self assessment rate (Central Hospitals)	100.0%	_	0%	-	(
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	_	0%	-	Č
Patient Satisfaction Survey Rate (Central Hospitals)	100.0%		0%	_	Č
Average Length of Stay (Central Hospitals)	8.5 days	8.6 days	8.8 days	8.6 days	8.7 da
Inpatient Bed Utilisation Rate (Central Hospitals)	67.1%	67.1%	66.0%	67.1%	66.9
Expenditure per PDE (Central Hospitals)	R 8 173	R 8 100	R 9 493	R 8 150	R 9 2
Complaints resolution rate (Central Hospitals)	80.0%	75.0%	90.5%	76.0%	72.2
Complaint Resolution within 25 working days rate (Central Hospitals)	96.5%	95.5%	100.0%	96.5%	100.0
Complaint Resolution within 25 working days rate (Central Hospitals)	96.5%	95.5%	100.0%	90.5%	100.0

^{1.} Information submitted by: Dr S.T. Mtshali Head of Department: Health Kwazulu Natal Tel: (033) 395 2799 Mrs. P.D. Khumalo Acting Director General: Office of the Premier Kwazulu Natal

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter MPUMALANGA

Sector:	Health

Sector: Health		- 10 /			
Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual	1st Quarter Planned output as per APP	out Actual output -	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
	Performance Plan (APP)	as per Airi	vanuateu	as per Ar i	output
QUARTERLY OUTPUTS	, , , , , , , , , , , , , , , , , , , ,		l.		
Programme 1: Administration					
Percentage of Hospitals with broadband access	100.0%	100.0%	100.0%	100.0%	100.0%
Percentage of fixed PHC facilities with broadband access	80.0%	35.0%	35.8%	53.0%	35.8%
Programme 2: District Health Services					
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	80.0%	35.0%	0%	53.0%	0%
Client Satisfaction Survey Rate (PHC)	100.0%	-	0%	-	09
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	1	-	-	-	-
PHC utilisation rate	2.5	2.5	2.2	2.5	2.
Complaints resolution rate (PHC)	86.0%	86.0%	54.3%	86.0%	71.9%
Complaint resolution within 25 working days rate (PHC)	90.0%	90.0%	96.0%	90.0%	91.79
District Hospitals					
National Core Standards self assessment rate (District Hospitals)	100.0%	-	0%	-	0%
Quality improvement plan after self assessment rate (District Hospitals)	100.0%	-	0%	-	09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	30.0%	-	0%	-	09
Client Satisfaction Survey Rate (District Hospitals)	100.0%	-	0%	-	09
Average Length of Stay (District Hospitals)	370.0%	370.0%	4.6 days	370.0%	4.5 day
Inpatient Bed Utilisation Rate (District Hospitals)	75.0%	74.0%	23.9%	74.0%	35.99
Expenditure per PDE (District Hospitals)	R 2 114	R 2 114	R 2 346	R 2 114	R 3 72
Complaints resolution rate (District Hospitals)	90.0%	90.0%	66.2%	90.0%	72.19
Complaint Resolution within 25 working days rate (District Hospitals)	96.0%	96.0%	97.1%	96.0%	96.59
HIV and AIDS, STI and TB (HAST)					
Adults remaining on ART – Total	372 014	339 747	316 624	350 185	324 72
Total Children (under 15 years) remaining on ART – Total	28 001	25 572	16 677	26 358	16 66
TB/HIV co-infected client on ART rate	100.0%	100.0%	36.7%	100.0%	37.49
Client tested for HIV (incl ANC)	1074 568	288 642	265 369	268 642	256 39
TB symptom 5yrs and older screened rate	90.0%	90.0%	24.6%	90.0%	33.89
Male condom distribution Coverage	50	50 26 000	359	50 30 000	53
Medical male circumcision performed - Total	85 084		14 590		12 14
TB client treatment success rate	>85% <5%	>85%	86.4% 3.9%	>85% <5%	86.79
TB client lost to follow up rate	<5%	<5%	3.9%	<5%	4.79
Maternal, Child and Women's Health and Nutrition (MCWH&N)	70.0%	70.0%	69.5%	70.0%	73.5%
Antenatal 1st visit before 20 weeks rate	70.0%	70.0%	58.8%	70.0%	73.57 58.29
Mother postnatal visit within 6 days rate Infant 1st PCR test positive around 10 weeks rate	70.0% <1.6%	70.0% <1.6%	1.9%	70.0% <16%	4.79
Immunisation under 1 year coverage (annualised)	90.0%	90.0%	79.8%	90.0%	75.49
Measles 2nd dose coverage (annualised)	90.0%	90.0%	87.8%	90.0%	90.19
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	<10%	<10%	31.3%	<10%	15.19
Child under 5 years diarrhoea case fatality rate	4.0%	4.0%	3.2%	4.0%	1.59
Child under 5 years pneumonia case fatality rate	3.6%	360.0%	3.3%	3.6%	4.89
Child under 5 years priedmonia case fatality rate Child under 5 years severe acute malnutrition case fatality rate	15.0%	15.0%	7.6%	15.0%	11.19
School Grade 1 screening coverage (annualised)	28.0%	28.0%	26.2%	28.0%	11.59
School Grade 8 screening coverage (annualised)	15.0%	15.0%	9.3%	15.0%	7.59
Couple year protection rate (annualised)	45.0%	45.0%	70.6%	45.0%	97.59
Cervical cancer screening coverage (annualised)	70.0%	70.0%	64.6%	70.0%	75.09
Vitamin A 12-59 months coverage (annualised)	55.0%	55.0%	47.4%	55.0%	41.99
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	55.0%	55.0%	33.1%	55.0%	36.69
Disease Prevention and Control	00.070	00.070	00.170	00.070	00.07
Clients screened for hypertension	100 000	15 000	607 551	35 000	728 88
Clients screened for diabetes	80 000	20 000	275 410	20 000	400 94
Client screened for Mental Health	1	1	103 864	1	190 93
Cataract Surgery Rate annualised	3 600.0	600.0	1 611.2	1 200.0	2 450.
Malaria case fatality rate	0.5%	0.5%	0.2%	0.5%	0.89
Programme 3: Emergency Medical Services (EMS)	,,,,,				
EMS P1 urban response under 15 minutes rate	85.0%	85.0%	75.5%	85.0%	71.19
EMS P1 rural response under 40 minutes rate	75.0%	75.0%	74.7%	75.0%	65.99
EMS inter-facility transfer rate	30.0%	30.0%	3.7%	30.0%	5.99

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter MPUMALANGA Sector: Health

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per	1st Quarter Planned output	1st Quarter Actual output -	2nd Quarter Planned output	2nd Quarter Preliminary
	Annual		validated		output
		as per APP	validated	as per APP	
	Performance Plan (APP)				
QUARTERLY OUTPUTS		•			
Programme 4: Provincial Hospital Services					
Regional Hospitals					
National Core Standards self assessment rate (Regional Hospitals)	100.0%	-	0%	-	09
Quality improvement plan after self assessment rate (Regional Hospitals)	100.0%	-	0%	-	0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	-	0%	-	0
Patient Satisfaction Survey Rate (Regional Hospitals)	100.0%	-	0%	-	0'
Average Length of Stay (Regional Hospitals)	4.7 days	4.7 days	4.3 days	4.7 days	4.7 da
Inpatient Bed Utilisation Rate (Regional Hospitals)	75.0%	75.0%	25.2%	75.0%	40.49
Expenditure per PDE (Regional Hospitals)	R 2 722	R 2 722	R 3 198	R 2 722	R 3 0
Complaints resolution rate (Regional Hospitals)	90.0%	90.0%	77.2%	90.0%	71.0
Complaint Resolution within 25 working days rate (Regional Hospitals)	90.0%	90.0%	93.2%	90.0%	100.0
Specialised Hospitals					
National Core Standards self assessment rate (Specialised Hospitals)	100.0%	100.0%	0%	100.0%	0
Quality improvement plan after self assessment rate (Specialised Hospitals)	90.0%	90.0%	0%	100.0%	0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Spe		90.0%	0%	100.0%	0
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0%	100.0%	0%	100.0%	Ö
Complaints resolution rate (Specialised Hospitals)	90.0%	90.0%	40.0%	90.0%	100.0
Complaint Resolution within 25 working days rate (Specialised Hospitals)	90.0%	90.0%	100.0%	90.0%	100.0
Programme 5: Central Hospital Services (C&THS)	30.070	30.070	100.070	30.070	100.0
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	100.0%	100.0%	0%	100.0%	0
Quality improvement plan after self assessment rate (Tertiary Hospitals)	100.0%	100.0%	0%	100.0%	0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	100.0%	0%	100.0%	0
Patient Satisfaction Survey Rate (Tertiary Hospitals)	100.0%	100.0%	0%	100.0%	0
				F C dovo	
Average Length of Stay (Tertiary Hospitals)	5.6 days	5.6 days	7.3 days		7.1 da
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	75.0%	75.0% R 3 414	27.0%	75.0%	43.0° R 2 89
Expenditure per PDE (Tertiary Hospitals)	R 3 414		R 3 013	R 3 414	
Complaints resolution rate (Tertiary Hospitals)	90.0%	90.0%	75.9%	90.0%	71.4
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	90.0%	90.0%	100.0%	90.0%	100.0
Provincial Central Hospitals Services					
National Core Standards self assessment rate (Central Hospitals)	-	-	-	-	
Quality improvement plan after self assessment rate (Central Hospitals)	-	-	-	-	
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	-	-	-	-	
Patient Satisfaction Survey Rate (Central Hospitals)	-	-	-	-	
Average Length of Stay (Central Hospitals)	-	-	-	-	
Inpatient Bed Utilisation Rate (Central Hospitals)	-	-	-	-	
Expenditure per PDE (Central Hospitals)	-	-	-	-	
Complaints resolution rate (Central Hospitals)	-	-	-	-	
Complaint Resolution within 25 working days rate (Central Hospitals)	-	-	-	-	

Information submitted by: Dr. S. Mohangi Head of Department: Health Mpumalanga: Tel (013) 766 3298

Mr T. Mdakane Director General: Office of the Premier Mpumalanga

 $^{{}^{\}star}\mathsf{This}$ province does not have Central Hospitals

Sector: Health Programme / Subprogramme / Performance Measures	Target for 2016/17	1st Quarter	1st Quarter	2nd Quarter	2nd Quarter
Togramme / Subprogramme / Ferrormance measures	as per Annual Performance Plan (APP)	Planned output as per APP	Actual output - validated	Planned output as per APP	Preliminary output
QUARTERLY OUTPUTS					
Programme 1: Administration					
Percentage of Hospitals with broadband access	33.0%	-	0%	20.0%	0%
Percentage of fixed PHC facilities with broadband access	15.0%	-	0%	10.0%	0%
Programme 2: District Health Services					
District Management Respectors of fixed BHC Excilities seering shows 70% on the ideal clinic dealbhoard.	40.0%	25.0%	19.6%	30.0%	19.9%
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard Client Satisfaction Survey Rate (PHC)	75.0%	25.0%	19.6%	30.0%	19.9%
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	73.076		078		-
PHC utilisation rate	2.2	2.2	2.3	2.2	1.7
Complaints resolution rate (PHC)	86.0%	86.0%	92.7%	86.0%	90.8%
Complaint resolution within 25 working days rate (PHC)	85.0%	85.0%	100.4%	85.0%	98.1%
District Hospitals	30.070	33.070	1.55.470	55.070	33.170
National Core Standards self assessment rate (District Hospitals)	100.0%	100.0%	100.0%	-	0%
Quality improvement plan after self assessment rate (District Hospitals)	100.0%	-	0%	100.0%	46.2%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	33.0%	-	0%	16.0%	0%
(District Hospitals)					
Client Satisfaction Survey Rate (District Hospitals)	100.0%	-	0%	-	0%
Average Length of Stay (District Hospitals)	2-4 days	2-4 days	4.9 days	2-4 days	4.9 day
Inpatient Bed Utilisation Rate (District Hospitals)	65%-70%	65%-70%	22.6%	65%-70%	42.7%
Expenditure per PDE (District Hospitals)	R2400 - R2500	R2400-R2500	R 2 506	R2400-R2500	R 4 941
Complaints resolution rate (District Hospitals)	85.0%	85.0%	95.2%	85.0%	100.0%
Complaint Resolution within 25 working days rate (District Hospitals)	93.0%	93.0%	99.0%	93.0%	100.0%
HIV and AIDS, STI and TB (HAST)	000 004	470 444	000 000	400 400	59 437
Adults remaining on ART – Total Total Children (under 15 years) remaining on ART – Total	209 931 13 400	178 441 11 390	200 823 11 444	193 136 12 328	2 645
TB/HIV co-infected client on ART rate	85.0%	85.0%	57.7%	85.0%	61.9%
Client tested for HIV (incl ANC)	843 193	210 798	206 494	21 798	163 170
TB symptom 5yrs and older screened rate	75.0%	75.0%	17.7%	75.0%	31.9%
Male condom distribution Coverage	38	38	35	38	20
Medical male circumcision performed - Total	48 774	12 194	8 111	12 194	10 982
TB client treatment success rate	85.0%	85.0%	84.9%	85.0%	80.3%
TB client lost to follow up rate	5.0%	5.0%	5.5%	5.0%	3.1%
Maternal, Child and Women's Health and Nutrition (MCWH&N)					
Antenatal 1st visit before 20 weeks rate	65.0%	65.0%	64.6%	65.0%	67.5%
Mother postnatal visit within 6 days rate	80.0%	80.0%	73.8%	80.0%	78.7%
Infant 1st PCR test positive around 10 weeks rate	2.0%	2.0%	1.7%	2.0%	2.1%
Immunisation under 1 year coverage (annualised)	90.0%	90.0%	73.8%	90.0%	53.3%
Measles 2nd dose coverage (annualised)	90.0%	90.0%	78.5%	90.0%	60.1%
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	5.0%	5.0%	- 612.5%	5.0%	- 433.3%
Child under 5 years diarrhoea case fatality rate	3.2%	3.2%	5.7%	3.2%	2.4%
Child under 5 years pneumonia case fatality rate	3.0%	3.0%	2.2%	3.0%	3.6%
Child under 5 years severe acute malnutrition case fatality rate	10.0%	10.0%	15.6%	10.0%	13.4%
School Grade 1 screening coverage (annualised)	50.0% 30.0%	20.0%	105.9%	10.0%	21.1%
School Grade 8 screening coverage (annualised) Couple year protection rate (annualised)	30.0% 40.0%	10.0% 40.0%	66.9% 41.9%	5.0% 40.0%	38.0% 26.9%
Couple year protection rate (annualised) Cervical cancer screening coverage (annualised)	70.0%	70.0%	61.5%	70.0%	55.7%
Vitamin A 12-59 months coverage (annualised)	55.0%	70.0% 55.0%	56.0%	55.0%	34.8%
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	40.0%	40.0%	34.2%	40.0%	42.6%
Disease Prevention and Control	-0.076	40.076	54.270	40.070	72.070
Clients screened for hypertension	700 000	180 000	374 496	180 000	300 080
Clients screened for diabetes	415 000	100 000	257 110	125 000	183 306
Client screened for Mental Health	145 000	30 000	113 816	40 000	111 599
Cataract Surgery Rate annualised	600.0	600.0	640.5	600.0	634.8
Malaria case fatality rate	-	-	0%	-	0%
Programme 3: Emergency Medical Services (EMS)					
EMS P1 urban response under 15 minutes rate	50.0%	50.0%	43.5%	50.0%	42.1%
EMS P1 rural response under 40 minutes rate	50.0%	50.0%	50.4%	50.0%	47.1%
EMS inter-facility transfer rate	30.0%	30.0%	33.3%	30.0%	27.9%

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter NORTH WEST Sector: Health

Programme 4: Provincial Hospital Services Regional Hospitals National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Complaints Bed Utilisation Rate (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaint Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Tertiary Hospitals) Curpelaint Pospitals Compliant with all extreme and vital measures of the national core standards (Tertiary Hospitals)	100.0% 100.0% 66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0% 100.0% 50.0%	7 days 85.0% R 2 500 75.0% 90.0%	0% 0% 0% 0% 5.5 days 29.8% R 2 746 95.6% 100.0%	100.0% 100.0% 66.0% - 7 days 85.0% R 2 500 75.0%	100.0% 100.0% 0% 0.0% 5.8 days 42.3% R 5 773
Programme 4: Provincial Hospital Services Regional Hospitals National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaint Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0%	85.0% R 2 500 75.0%	0% 0% 0% 5.5 days 29.8% R 2 746 95.6%	100.0% 66.0% - 7 days 85.0% R 2 500	100.0% 0% 5.8 days 42.3% R 5 773
Regional Hospitals National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaint Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Proyrincal Tertiary Hospital Services (C&THS) Provincal Tertiary Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0%	85.0% R 2 500 75.0%	0% 0% 0% 5.5 days 29.8% R 2 746 95.6%	100.0% 66.0% - 7 days 85.0% R 2 500	100.0% 0% 5.8 days 42.3% R 5 773
National Core Standards self assessment rate (Regional Hospitals) Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaint Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals National Core Standards compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Proyrincal Tertiary Hospital Services (C&THS) Provincal Tertiary Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0%	85.0% R 2 500 75.0%	0% 0% 0% 5.5 days 29.8% R 2 746 95.6%	100.0% 66.0% - 7 days 85.0% R 2 500	100.0% 0% 5.8 days 42.3% R 5 773
Quality improvement plan after self assessment rate (Regional Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0%	85.0% R 2 500 75.0%	0% 0% 0% 5.5 days 29.8% R 2 746 95.6%	100.0% 66.0% - 7 days 85.0% R 2 500	100.0% 0% 5.8 days 42.3% R 5 773
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	66.0% 100.0% 7 days 85.0% R 2 500 75.0% 90.0%	85.0% R 2 500 75.0%	0% 0% 5.5 days 29.8% R 2 746 95.6%	66.0% 7 days 85.0% R 2 500	0% 0% 5.8 days 42.3% R 5 773
Patient Satisfaction Survey Rate (Regional Hospitals) Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 7 days 85.0% R 2 500 75.0% 90.0% 100.0%	85.0% R 2 500 75.0%	0% 5.5 days 29.8% R 2 746 95.6%	7 days 85.0% R 2 500	0% 5.8 days 42.3% R 5 773
Average Length of Stay (Regional Hospitals) Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	7 days 85.0% R 2 500 75.0% 90.0% 100.0%	85.0% R 2 500 75.0%	5.5 days 29.8% R 2 746 95.6%	85.0% R 2 500	5.8 days 42.3% R 5 773
Inpatient Bed Utilisation Rate (Regional Hospitals) Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (CaTHS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	85.0% R 2 500 75.0% 90.0% 100.0% 100.0%	85.0% R 2 500 75.0%	29.8% R 2 746 95.6%	85.0% R 2 500	42.3% R 5 773
Expenditure per PDE (Regional Hospitals) Complaints resolution rate (Regional Hospitals) Complaints Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	R 2 500 75.0% 90.0% 100.0% 100.0%	R 2 500 75.0%	R 2 746 95.6%	R 2 500	R 5 773
Complaints resolution rate (Regional Hospitals) Complaint Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	75.0% 90.0% 100.0% 100.0%	75.0%	95.6%		
Complaint Resolution within 25 working days rate (Regional Hospitals) Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	90.0% 100.0% 100.0%				
Specialised Hospitals National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0% 100.0%	90.0%	100.0%	90.0%	100.0%
National Core Standards self assessment rate (Specialised Hospitals) Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	-		90.0%	100.0%
Quality improvement plan after self assessment rate (Specialised Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaints resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	- 1	0%	100.0%	100.0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards			0%	100.0%	100.0%
(Specialised Hospitals) Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	50.0%	-	0%	50.0%	50.0%
Patient Satisfaction Survey Rate (Specialised Hospitals) Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospital Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards		-	0%	50.0%	50.0%
Complaints resolution rate (Specialised Hospitals) Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	100.0%	0%	100.0%	0%
Complaint Resolution within 25 working days rate (Specialised Hospitals) Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	90.0%	90.0%	100.0%	90.0%	100.0%
Programme 5: Central Hospital Services (C&THS) Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	90.0%	90.0%	100.0%	90.0%	100.0%
Provincial Tertiary Hospitals Services National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	90.076	90.076	100.0%	90.076	100.0%
National Core Standards self assessment rate (Tertiary Hospitals) Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards					
Quality improvement plan after self assessment rate (Tertiary Hospitals) Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	_	0%	100.0%	100.0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	-	0%	100.0%	100.0%
	100.0%	-	0%	100.0%	0%
	100.076	-	070	100.078	070
Patient Satisfaction Survey Rate (Tertiary Hospitals)	100.0%	_	0%	_	0%
Average Length of Stay (Tertiary Hospitals)	7 days	7 days	7.0 days	7 days	6.6 days
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	83%-88%	83%-88%	25.9%	83%-88%	27.9%
Expenditure per PDE (Tertiary Hospitals)	R 2 600	R 2 600	R 2 644	R 2 600	R 6 497
Complaints resolution rate (Tertiary Hospitals)	80.0%	80.0%	95.0%	80.0%	93.9%
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	90.0%	90.0%	100.0%	90.0%	96.1%
Provincial Central Hospitals Services	00.070	00.070	100.070	00.070	00.170
National Core Standards self assessment rate (Central Hospitals)	_	_	_	_	_
Quality improvement plan after self assessment rate (Central Hospitals)	-	_	_	_	_
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	_	_	_	_	_
(Central Hospitals)					
Patient Satisfaction Survey Rate (Central Hospitals)	_	_	_		
Average Length of Stay (Central Hospitals)	-	-	_	-	_
Inpatient Bed Utilisation Rate (Central Hospitals)	_	_	_		
Expenditure per PDE (Central Hospitals)	-	-	_	_	
Complaints resolution rate (Central Hospitals)	_	_	_		
Complaint Resolution within 25 working days rate (Central Hospitals)	_	_	_	_	_
Complaint resolution within 20 Working days rate (Central Frespitates)	-	-	-]	•

Information submitted by: Dr. A. T. Lekalakala Head of Department: Health North West: Tel: (018) 391 4053
*This province does not have Central Hospitals

This province does not have Central Hospitals

Dr. K. L. Sebego Director General: Office of the Premier North West

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter WESTERN CAPE

Sector: Health Programme / Subprogramme / Performance Measures	Target for 2016/17	1st Quarter	1st Quarter	2nd Quarter	2nd Quarter
1 Ogramme / Gabbrogramme / Ferrormance measures	as per Annual Performance Plan (APP)	Planned output as per APP	Actual output - validated	Planned output as per APP	Preliminary output
QUARTERLY OUTPUTS	I I I I I I I I I I I I I I I I I I I		l.	I	
Programme 1: Administration					
Percentage of Hospitals with broadband access	46.3%	42.9%	50.0%	42.9%	57.1%
Percentage of fixed PHC facilities with broadband access	25.3%	26.1%	66.7%	26.1%	72.5%
Programme 2: District Health Services					
District Management					
Percentage of fixed PHC Facilities scoring above 70% on the ideal clinic dashboard	14.5%	5.0%	0%	13.6%	0%
Client Satisfaction Survey Rate (PHC)	84.4%	1.1%	4.0%	1.9%	13.1%
Number of Districts with fully fledged District Clinical Specialist Teams (DCSTs)	Not applicable in the	Not applicable in	Not applicable in		
	W Cape	the W Cape	wc	the W Cape	W
PHC utilisation rate	2.3	2.2	2.3	2.3	2.3
Complaints resolution rate (PHC)	92.4%	91.9%	93.6%	92.8%	97.6%
Complaint resolution within 25 working days rate (PHC)	95.3%	94.8%	97.8%	95.7%	97.9%
District Hospitals National Care Standards cell acceptance rate (District Hospitals)	100.0%		14.7%	2.9%	14.7%
National Core Standards self assessment rate (District Hospitals) Quality improvement plan after self assessment rate (District Hospitals)	97.1%	-	20.0%	2.9%	40.0%
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	97.1%		20.0%	_	40.0%
Client Satisfaction Survey Rate (District Hospitals)	100.0%		0%	5.9%	14.7%
Average Length of Stay (District Hospitals)	3.3 days	3.3 days	3.2 days	330.0%	3.2 day
Inpatient Bed Utilisation Rate (District Hospitals)	90.4%	90.9%	85.3%	90.3%	86.4%
Expenditure per PDE (District Hospitals)	R 2 015	R 2 032	R 1 968	R 2 037	R 2 069
Complaints resolution rate (District Hospitals)	93.2%	92.8%	95.4%	93.3%	93.6%
Complaint Resolution within 25 working days rate (District Hospitals)	92.4%	92.8%	90.1%	93.1%	90.9%
HIV and AIDS, STI and TB (HAST)					
Adults remaining on ART – Total	214 978	185 872	201 432	195 458	204 405
Total Children (under 15 years) remaining on ART – Total	8 521	7 735	8 049	8 008	7 842
TB/HIV co-infected client on ART rate	88.3%	87.5%	89.5%	89.3%	88.2%
Client tested for HIV (incl ANC)	1247 531	290 363	327 902	338 582	336 908
TB symptom 5yrs and older screened rate	14.6%	14.4%	25.1%	14.8%	30.5%
Male condom distribution Coverage	46	44	52	47	50
Medical male circumcision performed - Total	33 741	8 625	2 932	8 607	3 540
TB client treatment success rate	86.0%	85.4%	83.8%	86.9%	83.6%
TB client lost to follow up rate	7.9%	7.1%	9.6%	7.6%	9.3%
Maternal, Child and Women's Health and Nutrition (MCWH&N)					
Antenatal 1st visit before 20 weeks rate	66.9%	66.8%	68.2%	67.0%	69.3%
Mother postnatal visit within 6 days rate	77.4%	76.7%	56.9%	77.6%	56.1%
Infant 1st PCR test positive around 10 weeks rate	1.3%	1.3%	0.7%	1.3%	0.8%
Immunisation under 1 year coverage (annualised)	98.3%	97.7%	89.3%	96.9%	78.3%
Measles 2nd dose coverage (annualised)	79.9%	78.1%	113.3%	80.2%	94.6%
DTaP-IPV-Hib-HBV 3- Measles 1st dose drop-out rate	2.6%	2.6%	- 54.8%	2.6%	- 22.3%
Child under 5 years diarrhoea case fatality rate Child under 5 years pneumonia case fatality rate	0.2% 0.3%	0.1% 0.3%	0.4% 0.4%	0.1% 0.3%	0.2% 0.1%
Child under 5 years pneumonia case fatality rate Child under 5 years severe acute malnutrition case fatality rate	1.7%	0.3% 1.8%	0.4%	0.3%	2.1%
School Grade 1 screening coverage (annualised)	41.5%	43.3%	73.0%	46.1%	25.3%
School Grade 8 screening coverage (annualised) School Grade 8 screening coverage (annualised)	11.1%	43.3% 10.6%	18.0%	11.8%	10.1%
Couple year protection rate (annualised)	61.1%	62.3%	58.7%	62.0%	61.2%
Cervical cancer screening coverage (annualised)	57.6%	54.8%	52.4%	61.7%	57.7%
Vitamin A 12-59 months coverage (annualised)	48.1%	47.4%	53.6%	48.3%	46.9%
Infant exclusively breastfed at HepB (DTaP-IPV-Hib-HBV) 3rd dose rate	28.2%	22.5%	31.1%	22.4%	34.6%
Disease Prevention and Control	_0.270	070		,	2 1.07.
Clients screened for hypertension	8 210	2 053	27 983	2 053	81 33
Clients screened for diabetes	41 049	10 262	22 345	10 262	67 79
Client screened for Mental Health	0	0	-	0	-
Cataract Surgery Rate annualised	1 661.0	1 684.0	1 894.5	1 729.0	1 612.
Malaria case fatality rate	2.3%	1.7%	0%	1.7%	0%
Programme 3: Emergency Medical Services (EMS)	1				
EMS P1 urban response under 15 minutes rate	67.0%	67.0%	58.7%	67.0%	56.9%
EMS P1 rural response under 40 minutes rate	84.0%	84.0%	78.2%	84.0%	78.69
EMS inter-facility transfer rate	40.0%	40.0%	40.8%	40.0%	38.5%

QUARTERLY PERFORMANCE REPORTS: 2016/17 - 2nd Quarter WESTERN CAPE

Programme / Subprogramme / Performance Measures	Target for 2016/17 as per Annual Performance Plan (APP)	1st Quarter Planned output as per APP	1st Quarter Actual output - validated	2nd Quarter Planned output as per APP	2nd Quarter Preliminary output
QUARTERLY OUTPUTS					
Programme 4: Provincial Hospital Services					
Regional Hospitals					
National Core Standards self assessment rate (Regional Hospitals)	100.0%	-	0%	-	09
Quality improvement plan after self assessment rate (Regional Hospitals)	100.0%	-	0%	-	09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	-	0%	-	09
Patient Satisfaction Survey Rate (Regional Hospitals)	100.0%	-	0%	-	09
Average Length of Stay (Regional Hospitals)	3.9 days	3.9 days	4.0 days	3.8 days	3.9 day
Inpatient Bed Utilisation Rate (Regional Hospitals)	84.7%	86.7%	89.6%	84.3%	88.39
Expenditure per PDE (Regional Hospitals)	R 3 039	R 2 927	R 2 747	R 2 842	R 1 96
Complaints resolution rate (Regional Hospitals)	99.0%	98.9%	100.0%	98.9%	100.09
Complaint Resolution within 25 working days rate (Regional Hospitals)	98.3%	98.9%	96.3%	98.9%	100.09
Specialised Hospitals					
National Core Standards self assessment rate (Specialised Hospitals)	90.9%	_	18.2%	_	9.19
Quality improvement plan after self assessment rate (Specialised Hospitals)	100.0%	_	0%	_	200.0
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards (Speci		_	0%	_	0
Patient Satisfaction Survey Rate (Specialised Hospitals)	100.0%	_	0%	_	0
Complaints resolution rate (Specialised Hospitals)	99.5%	98.0%	100.0%	100.0%	100.0
Complaint Resolution within 25 working days rate (Specialised Hospitals)	98.4%	98.0%	100.0%	97.8%	94.4
Programme 5: Central Hospital Services (C&THS)					*
Provincial Tertiary Hospitals Services					
National Core Standards self assessment rate (Tertiary Hospitals)	Yes	No	0%	No	04
Quality improvement plan after self assessment rate (Tertiary Hospitals)	Yes	No	0%	No	0'
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	Yes	No	0%	No	00
Patient Satisfaction Survey Rate (Tertiary Hospitals)	Yes	No	0%	No	0'
Average Length of Stay (Tertiary Hospitals)	4.0 days	4.0 days	4.0 days	4.1 days	4.2 da
Inpatient Bed Utilisation Rate (Tertiary Hospitals)	83.0%	83.6%	83.2%	84.3%	80.19
Expenditure per PDE (Tertiary Hospitals)	R 5 485	R 5 485	R 5 054	R 5 274	R 3 51
Complaints resolution rate (Tertiary Hospitals)	96.0%	95.5%	100.0%	95.5%	100.09
Complaint Resolution within 25 working days rate (Tertiary Hospitals))	83.0%	83.3%	93.5%	83.3%	96.69
Provincial Central Hospitals Services					
National Core Standards self assessment rate (Central Hospitals)	100.0%	_	0%	_	09
Quality improvement plan after self assessment rate (Central Hospitals)	100.0%	_	0%	_	09
Percentage of Hospitals compliant with all extreme and vital measures of the national core standards	100.0%	-	0%	-	0'
Patient Satisfaction Survey Rate (Central Hospitals)	100.0%	_	0%	_	09
Average Length of Stay (Central Hospitals)	6.2 days	6.2 days	6.5 days	6.4 days	6.5 da
Inpatient Bed Utilisation Rate (Central Hospitals)	86.5%	86.9%	87.5%	87.6%	89.89
Expenditure per PDE (Central Hospitals)	R 4 870	R 4 870	R 4 569	R 4 723	R 4 63
Complaints resolution rate (Central Hospitals)	88.5%	88.6%	98.7%	88.6%	91.69
Complaint Resolution within 25 working days rate (Central Hospitals)	86.6%	86.6%	91.4%	86.6%	90.09

Information submitted by: Berth Engelereth Head of Department: Health Western Cape: Tel: (021) 483 3647

Adv. B. Gerber Director General Office of the Premier Western Cape